



FLEXCOM Agile Provisioning

Simplify and Automate Your Connected Workplace

Flexcom Agile Provisioning is a powerful solution designed to streamline the management of your **Connected Workplace**. Whether handling daily MACDs (Move, Add, Change, Delete), migrating to the cloud, or managing a hybrid environment, Agile Provisioning simplifies operations, reduces errors, and ensures compliance—all through an intuitive single-pane-of-glass interface.

Organizations managing enterprise communication environments often face:

Complex and Time-Consuming MACDs

Manual provisioning leads to errors and delays.

Hybrid and Multi-Vendor Complexity

Managing multiple platforms across on-premises, cloud, and hybrid environments.

Inefficient Migration Processes

Moving to the cloud can be risky and challenging.

Limited IT Resources

Overloaded IT teams with repetitive provisioning tasks.

Compliance and Security Risks

Ensuring governance while managing vast communication networks.

How Agile Provisioning Can Solve These Challenges

Automated MACDs & Hybrid Environment Management

Onboard users in seconds, offboard even faster, reducing errors and standardizing MACDs with an advanced template engine. Supports platforms like Cisco UCM, Webex, Microsoft Teams, and more, seamlessly managing on-premises, cloud, and hybrid collaboration platforms.

Dial Plan Management

Ensures real-time visibility of assigned and available numbers with an intuitive allocation matrix.

Delegation Capabilities

Allow administrators to assign permissions for different user groups, enhancing efficiency.

API/Web Services

Enable integration with ITSM tools like ServiceNow, ensuring automation and workflow consistency.

Flexible cloud migration & Hybrid Management

Simplify the transition with migration options by user, department, site or in bulk. Track users and numbers in real time to ensure compliance, data accuracy, and optimize legacy systems by cleaning up unused resources.

Selfcare Portal & Role-Based Delegation

Provide customizable end-user portals for managing call forwarding, voicemail, and device settings, reducing IT workload. Predefined role-based access allows IT teams to delegate tasks while maintaining oversight. Audit logs and change tracking ensure compliance and provide the ability to revert changes.

Business Impact

Reduce Costs & Time

Cut 80% of operational expenses and 95% of management time.

Increase IT Efficiency

Free up IT teams to focus on strategic initiatives.

Enhance Compliance & Security

Ensure data accuracy and regulatory adherence.

Boost User Satisfaction

Enable self-service capabilities for faster issue resolution.

Industries We Serve

Flexcom's Agile Provisioning solution is trusted by a wide range of industries:

Telecom (MSPs) – Optimize provisioning, service delivery, and automated billing.

Finance – Ensure compliance and security across financial institutions.

Government & Public Sector

– Maintain operational efficiency with scalable infrastructure.

Third Sector (Nonprofits & NGOs)

– Facilitate collaboration and resource optimization.

Healthcare – Support critical communication and ensure patient data security.

Utilities – Improve communication infrastructure for essential services.

Consultancy – Enable seamless collaboration and data-driven decision-making.

Education – Enhance communication between students, campuses, and administrators.

Get Started Today

Transform your Connected Workplace with Flexcom Agile Provisioning. Simplify provisioning, streamline migrations, and empower your teams with a single, intuitive solution.